



160 FROBISHER DR. UNIT #3
WATERLOO ON, N2V 2B1
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Please note that all protocols below will be in place until further notice. Thank to our customers for their patience and understanding. We are all very excited to get back to helping people make their homes and businesses more beautiful and practical. We are committed to making this experience as enjoyable and as safe as possible!

COVID-19 PROTOCOLS

Practice safe social distancing at all times. Please leave at least 2 metres between yourself and anyone around you (unless you are living in the same household).

Please follow the direction of our staff when you are in the showroom and when they are on site at your location.

The maximum number of people in the showroom will be limited to the governments medical advisors suggestions and will be updated accordingly as this changes.

If you prefer to schedule an appointment for your visit to the showroom, please do so by calling [519-747-5739](tel:519-747-5739) or using our online [Contact Form](#). Our showroom will be available from Monday – Wednesday 9 am – 5 pm, Thursday 9 am – 8 pm, Friday 9 am – 5 pm, and Saturday 9 am – 4 pm.

At the discretion of staff, any clients exhibiting signs of illness will not be permitted into the showroom.

If you are using our shop-at-home service please make the arrangements by phone [519-747-5739](tel:519-747-5739), or online at [Shop-At-Home](#) form.

Personal sanitizer and sanitizing wipes are available, but we request that you be prepared with your own on hand as needed.

Credit and tap payments will be encouraged, but cash and cheque payments will still be accepted. Receipts will be emailed in PDF format.

Washroom facilities will be available in the showroom. Please dispose of any personal trash in the designated receptacles.

To improve social distancing, we strongly encourage do-it-yourself customers to take advantage of our grab-n-go service with our team loading your product into your vehicle or use our free delivery service. Please expect delivery to take up to 2 business days.

Countertops, payment units, door handles, and any other surfaces in contact with the public will be repeatedly sanitized. However, we encourage everyone to be proactive using their own sanitizing wipes in addition to our efforts.

We apologize for the inconvenience, but look forward to moving forward with you.